

Information



CM
Central
Medical

Welcome to Central Medical Napier

Thank you for entrusting your care to us. We are committed to providing excellent health services in a cost-effective manner.

This sheet gives you instant access to important information regarding our medical practice. Please keep it in a safe place.

Services

Our clinical team can assist you with all of your healthcare needs. We pride ourselves on modern, convenient and continuous care.

Services include:

- + Regular Checkups
- + Women's Health
- + Family Planning
- + Minor Surgery
- + Repeat Rescriptions
- + Referrals
- + Annual Diabetic Review
- + Spirometry (Lung Function Test)
- + Cardiovascular Risk Assessments (Heart Checks)
- + Men's Health
- + Sexual Health
- + Pregnancy Care
- + Travel Medicine
- + Immunisations
- + ECG
- + B4 School Checks
- + Weight Management
- + Smoking Cessation (Help to Quit Smoking)

Doctors: Dr Timothy Bevin, Dr Julie Mellor, Dr Andrew Edwards, Dr Rachel Gordon, Dr Katarina Moberg

Nurses: Amber, Julie

Health Assistant/Phlebotomist: Ruth

Practice Manager: Victoria

Administration: Trina, Debbie, Deb

Fees

Registered Patients

0 — 13 Years	FREE
14 — 17 Years	\$40.00
18+ Years	\$43.00

CSC Holders

14 — 17 Years	\$12.50
18+ Years	\$18.50

CSC Holders

0 — 13 Years	FREE
14+ Years	\$30.00

Repeat Prescriptions

All Patients (48 hours)	\$15.00
Urgent (same day)	\$20.00

Marewa Pharmacy will waive processing fees if scripts are faxed to them. Standard consultations are 15 minutes.

After Hours Care

Our after hours emergency cover is provided by City Medical in Napier. They're open 24/7.

76 Wellesley Road
Phone: (06) 835 4999
www.citymedicalnapier.co.nz

Enrolment

Enrolling at our practice is easy:

1. Read 'Health Info Privacy Statement'
2. Complete enrolment form
3. Provide photo ID to practice
4. Book in for a New Patient Clinic

Advantages of enrolling are that your visits to the doctor will be cheaper and you will have direct access to a range of services linked to the PHO.



You can access your test results via our online patient portal or by calling the practice on (06) 843 2320. Please ask reception staff for patient portal instructions should you require these.

Appointments

Please ring **(06) 843 2320** for an appointment.

Every effort will be made to accommodate your preferred time, however, emergencies will always be given priority.

Our reception staff will attempt to contact you if there are any unforeseen delays or if your GP has been called away.

Longer consultations are available if you have more than two issues to discuss.

Payments

Fees are payable at the time of consultation.

We accept cash, eftpos, cheque, visa, mastercard and online payments. Paywave is also now available.

Fees for enrolled and registered patients are subsidized by the Government for various age groups and services listed at the practice.

Holders of the Community Services Card are further subsidised.

Repeat Prescriptions

We are happy to issue repeat prescriptions for you.

We ask you to give us 48 hour's notice. Repeat prescriptions do incur a \$15 charge and are paid for at the time of pickup.

If you require an urgent, same-day pickup the cost will be \$20.

The doctor may need to see you prior to issuing for clinical and/or legal reasons - especially if you are not seeing your regular GP.

Patient Portal

Health365 is a secure online tool that lets patients manage their health in a modern and convenient manner.

We will be launching our patient portal in the coming months.

Registration will be free and simple.

Pharmacy

Marewa Pharmacy — 126-128 Kennedy Road, (06) 843 9629 — is open between 9AM and 5:30PM, Monday to Saturday.

The pharmacy is closed on Sundays.

Personal Information

Your medical record is a confidential document.

It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised staff members.

General Information:

Central Medical
27/ 28 Douglas Mclean Avenue
Marewa
Napier 4110
New Zealand

Ample parking space is available outside the practice on Douglas Mclean Avenue.

A pharmacy is located within 150m of the practice.

Please dial 111 in emergencies.

Monday to Friday — 8AM to 5PM
Weekends — closed

Phone: (06) 843 2320
Email: reception@centralmedical.co.nz

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76 Wellesley Road
Phone: (06) 835 4999

Health Information Privacy Statement

I understand the following:

Access to my Health Information

I have the right to access (and have corrected) my health information under Rules 6 and 7 of the Health Information Privacy Code 1994.

Visiting another GP

If I visit another GP who is not my regular doctor I will be asked for permission to share information from the visit with my regular doctor or practice.

If I am under six years old or have a High User Health Card or Community Services Card and I visit another GP who is not my regular doctor, he/she can make a claim for a subsidy, and the practice I am enrolled in will be informed of the date of that visit.

The name of the practice I visited and the reason(s) for the visit will not be disclosed unless I give my consent.

Patient Enrolment Information

The information I have provided on the Practice Enrolment Form will be:

- Held by the practice
- Used by the Ministry of Health to give me a National Health Index (NHI) number, or update any changes
- Sent to the PHO and Ministry of Health to obtain subsidised funding on my behalf
- Used to determine eligibility to receive publicly-funded services. Information may be compared with other government agencies but only when permitted under the Privacy Act.

Health Information

Members of my health team may:

- Add to my health record during any services provided to me and use that information to provide appropriate care
- Share relevant health information to other health professionals who are directly involved in my care

Audit

In the case of financial audits, my health information may be reviewed by an auditor for checking a financial claim made by the practice, but only according to the terms and conditions of section 22G of the Health Act (or any subsequent applicable Act). I may be contacted by the auditor to check that services have been received. If the audit involves checking on health matters, any appropriately qualified health care practitioner will view the health records.

Health Programmes

Health data relevant to a programme in which I am enrolled (eg Breast Screening, Immunisation, Diabetes) may be sent to the PHO or the external health agency managing this programme.

Other Uses of Health Information

Health information which will not include my name but may include my National Health Index Identifier (NHI) may be used by health agencies such as the District Health Board, Ministry of Health or PHO for the following purposes, as long as it is not used or published in a way that can identify me:

- Health service planning and reporting
- Monitoring service quality
- Payment

Research

My health information may be used for health research, but only if this has been approved by an ethics Committee and will not be used or published in a way that can identify me.

Except as listed above, I understand that details about my health status or the services I have received will remain confidential within the medical practice unless I give specific consent for this information to be communicated.

Contact Details for Hawkes Bay Primary Health Organisation: 205 Hastings St Hastings, Ph 871 5646.