

# Information



**CM**  
Central  
Medical

## Welcome to Central Medical Napier

Thank you for entrusting your care to us. We are committed to providing excellent health services in a cost-effective manner.

This sheet gives you instant access to important information regarding our medical practice. Please keep it in a safe place.

### Services

Our clinical team can assist you with all of your healthcare needs. We pride ourselves on modern, convenient and continuous care.

Services include:

- + Regular Checkups
- + Women's Health
- + Family Planning
- + Minor Surgery
- + Repeat Rescriptions
- + Referrals
- + Annual Diabetic Review
- + Spirometry (Lung Function Test)
- + Cardiovascular Risk Assessments (Heart Checks)
- + Men's Health
- + Sexual Health
- + Pregnancy Care
- + Travel Medicine
- + Immunisations
- + ECG
- + B4 School Checks
- + Weight Management
- + Smoking Cessation (Help to Quit Smoking)

**Doctors:** Dr Rachel Gordon, Dr Andrew Edwards, Dr Nadine Stringer, Dr Jon Eames, Dr Maaiké Mewe

**Nurses:** Julie, Kieran, Louise, Amber

**Health Assistant/Phlebotomist:** Ruth

**Administration:** Jackie, Joyleen, Trina, Taylor

## Fees

### Registered Patients

0 — 13 Years	FREE
14 — 17 Years	\$40.00
18 — 64 Years	\$46.50
65+ Years	\$43.50

### CSC Holders

14 — 17 Years	\$13.00
18+ Years	\$19.50

### ACC Copayments

14+ Years	\$37.00
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### Repeat Prescriptions

All Patients (48 hours)	\$18.00
Urgent (same day)	\$20.00

Marewa Pharmacy will waive processing fees if scripts are faxed to them. Standard consultations are 15 minutes.

## After Hours Care

Our after hours emergency cover is provided by City Medical in Napier. They're open 24/7.

76 Wellesley Road  
Phone: (06) 835 4999  
[www.citymedicalnapier.co.nz](http://www.citymedicalnapier.co.nz)

## Enrolment

Enrolling at our practice is easy:

1. Read 'Health Info Privacy Statement'
2. Complete enrolment form
3. Provide photo ID to practice
4. Book in for a New Patient Clinic

Advantages of enrolling are that your visits to the doctor will be cheaper and you will have direct access to a range of services linked to the PHO.



You can access your test results via our online patient portal or by calling the practice on (06) 843 2320. Please ask reception staff for patient portal instructions should you require these.

## Appointments

Please ring **(06) 843 2320** for an appointment.

Every effort will be made to accommodate your preferred time, however, emergencies will always be given priority.

Our reception staff will attempt to contact you if there are any unforeseen delays or if your GP has been called away.

Longer consultations are available if you have more than two issues to discuss.

## Payments

Fees are payable at the time of consultation.

We accept cash, eftpos, cheque, visa, mastercard and online payments. Paywave is also now available.

Fees for enrolled and registered patients are subsidized by the Government for various age groups and services listed at the practice.

Holders of the Community Services Card are further subsidised.

## Repeat Prescriptions

We are happy to issue repeat prescriptions for you.

We ask you to give us 48 hour's notice. Repeat prescriptions do incur an \$18 charge and are paid for at the time of pickup.

If you require an urgent, same-day pickup the cost will be \$20.

The doctor may need to see you prior to issuing for clinical and/or legal reasons - especially if you are not seeing your regular GP.

## Patient Portal

Health365 is a secure online tool that lets patients manage their health in a modern and convenient manner.

We will be launching our patient portal in the coming months.

Registration will be free and simple.

## Pharmacy

**Marewa Pharmacy** — 126-128 Kennedy Road, (06) 843 9629 — is open between 9AM and 5:30PM, Monday to Saturday.

The pharmacy is closed on Sundays.

## Personal Information

Your medical record is a confidential document.

It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised staff members.

## General Information:

**Central Medical**  
27/ 28 Douglas Mclean Avenue  
Marewa  
Napier 4110  
New Zealand

Ample parking space is available outside the practice on Douglas Mclean Avenue.

A pharmacy is located within 150m of the practice.

**Please dial 111 in emergencies.**

Monday to Friday — 8AM to 5PM  
Weekends — closed

Phone: (06) 843 2320  
Email: [reception@centralmedical.co.nz](mailto:reception@centralmedical.co.nz)

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